

## Senior Field Service Engineer / Field Service Engineer

### Responsibilities

- Provides installation, basic operation training and repair within an assigned area to assure continuity of customer operations and high levels of customer satisfaction
- Undertakes scientific instruments installation, basic training, preventive and corrective maintenance via telephone and on-site service
- Help other field service engineers to make solutions to solve on-site problems.
- Liaise with the global technical support centre and other specialists to report and correct faults
- Overseas training is required.
- Assist in ad hoc duties as assigned

### Requirements

- BSc or above in Biomedical / Mechanical Engineering / Electronic Engineering or equivalent
- At least 2 years of working experience is preferred. Fresh graduates will also be considered.
- Experience in Health Care / Medical / Biotechnology is an advantage.
- Proven analytical and problem-solving skills, customer oriented.
- Able to work independently, willing to take up challenges.
- Good interpersonal skills with a customer service mindset.
- Fluent in both spoken and written English and Chinese.

Please send your resume to [hr@medikoniam.com](mailto:hr@medikoniam.com) with your current and expected salary.